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Name.....

Reg. No.....

**FIFTH SEMESTER (CBCSS-UG) DEGREE EXAMINATION
NOVEMBER 2022**

B.B.A.

BBA 5B 11—HUMAN RESOURCE MANAGEMENT SPECIALIZATION—II INDUSTRIAL
RELATIONS

(2019 Admission onwards)

Time : Two Hours and a Half

Maximum : 80 Marks

Part A

Answer all questions.

1. Define Trade Union.
2. What is Lock-out.
3. Explain QWL.
4. Define conflict management.
5. What are the Three-Tier systems of the Adjudication in Industrial Disputes Act ?
6. Explain Integrative bargaining.
7. What is collective bargaining ?
8. Define Industrial Relation.
9. Explain Labour Administration.
10. What is Hunger Strike ?
11. Name any two Trade Union in India
12. Explain Team Dynamics.
13. What is Johari Window ?
14. Explain Employees' State Insurance Fund.
15. Define Industrial Dispute.

(15 × 2 = 30, Maximum ceiling 25 Marks)

Turn over

Part B*Answer all questions.*

16. Explain the factors of Industrial Relations.
17. Explain the important structure of Trade Unions.
18. What are the causes of industrial conflicts ?
19. Explain the four quadrants of Johari window.
20. Who is a Labour Welfare Officer ? Explain the functions of a Labour Welfare Officer.
21. What do you mean by the punishment of an employee ? What are the different types of punishment in an organization ?
22. Explain the different ways of conflict management.
23. How to Control labour turnover in an organization ?

(8 × 5 = 40, Maximum ceiling 35 Marks)

Part C*Answer any two questions.*

24. Explain Trade Union. Briefly explain the recommendation of the National Commission on Labour for strengthening trade unions.
25. Briefly explain the essentials of a good disciplinary system, what are the different types of punishment ?
26. Explain employees counselling and its different process.
27. Explain the salient features of the Industrial Dispute Act, 1947.

(2 × 10 = 20 marks)