

**FIFTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION  
NOVEMBER 2022**

B.B.A.

BBA 5B 09—OPERATIONS MANAGEMENTS

(2019 Admission onwards)

Time : Two Hours and a Half

Maximum : 80 Marks

**Part A***Answer all questions.*

1. What do you mean by Dispatching ?
2. Define Product Layout ?
3. What is ABC analysis ?
4. Write a note on B2C ?
5. What is Production Logistics ?
6. What is Safety stock ?
7. What is CPM ?
8. What is Gantt chart ?
9. Write a short note on Taylorsim ?
10. What is Stock turnover ratio ?
11. What is Six Sigma ?
12. What do you mean by Payback period ?
13. What you meant by Time study ?
14. Give a brief note on the TQM ?
15. What is a Store ledger ?

(15 × 2 = 30, Maximum ceiling 25 marks)

**Turn over**

**Part B***Answer all questions.*

16. What are the Objectives of Material requirements planning ?
17. Explain Stages of Production ?
18. What are the Principles of plant layout ?
19. Discuss the benefits of TQM ?
20. What are the merits and demerits of MRP system ?
21. What are the pros and cons of MRP system ?
22. What are the components of lead time ?
23. Write a note on functions of operation manager ?

(8 × 5 = 40, Maximum ceiling 35 marks)

**Part C***Answer any two questions.*

24. What are plant capacity and its determinants ?
25. What are the inventory classification models ?
26. What are production control and its determinants ?
27. What are the various work measurement techniques ?

(2 × 10 = 20 marks)